

# Accessing Horizon VDI Remotely with an iPhone or iPad

## Version 1.1

October 2023

### **iPhone iOS Horizon Client System Requirements**

- iOS 14.x
- iOS 15.x
- iOS 16.x
- iOS 17.x

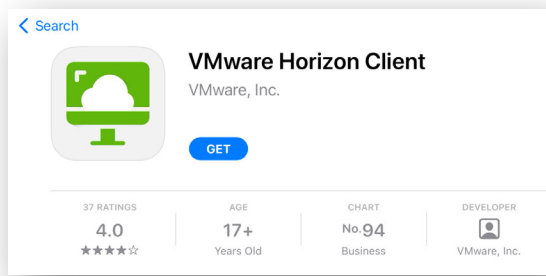
### **iPad OS Horizon Client System Requirements**

- iPadOS 14.x
- iPadOS 15.x
- iPadOS 16.x
- iPadOS 17.x

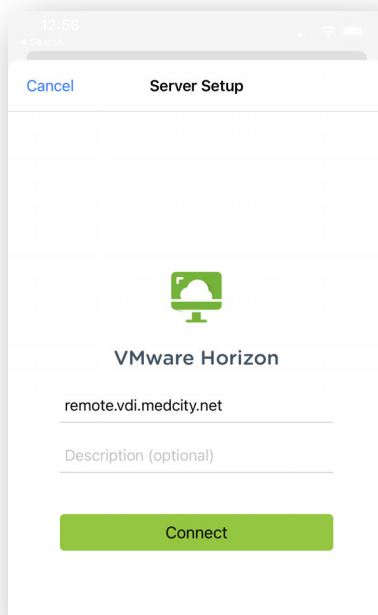
## Accessing Horizon VDI Remote– iPhone/iPads

Use this procedure to connect to Horizon Virtual Infrastructure from outside the HCA Healthcare network via an iPhone or iPad.

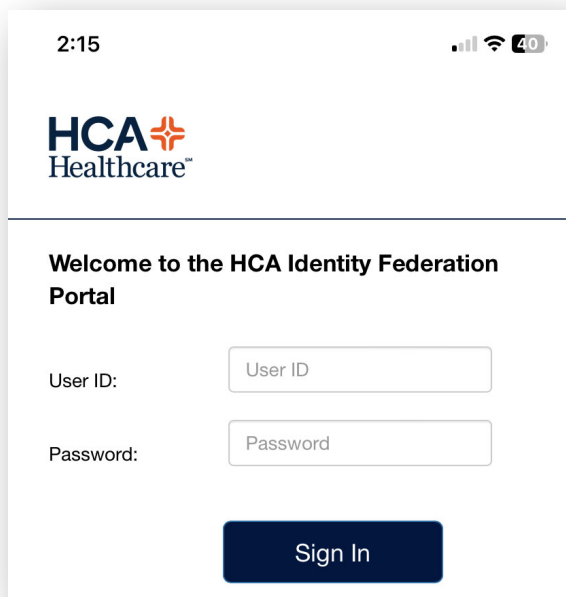
1. Open the **App Store** and search for “**vmware horizon**”. You should see **VMware Horizon Client** towards the top of the search results. Tap the **Get** or the **cloud icon** to install.



2. You may be prompted to allow notifications. Choose Don't Allow or Allow, this option is entirely up to you. When you open the app you will be prompted for the **Server Address** and an optional **Description**.  
**Server Address:** [remote.vdi.medcity.net](https://remote.vdi.medcity.net)  
When done click **Connect**

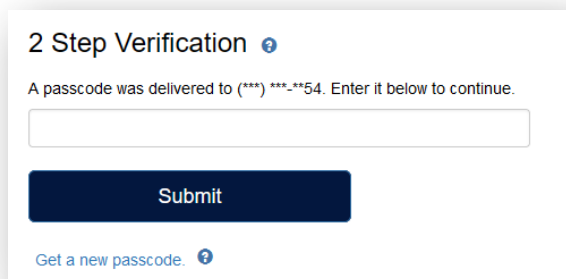


3. You'll be redirected to the HCA Identity Federation Portal login page. Type in your HCA 3-4 ID and network password. Then tap **Sign In**.



The screenshot shows a mobile app interface for the HCA Identity Federation Portal. At the top, the time is 2:15 and the battery level is 40%. The HCA Healthcare logo is displayed. Below the logo, the text reads "Welcome to the HCA Identity Federation Portal". There are two input fields: "User ID:" and "Password:". Below these fields is a dark blue button labeled "Sign In".

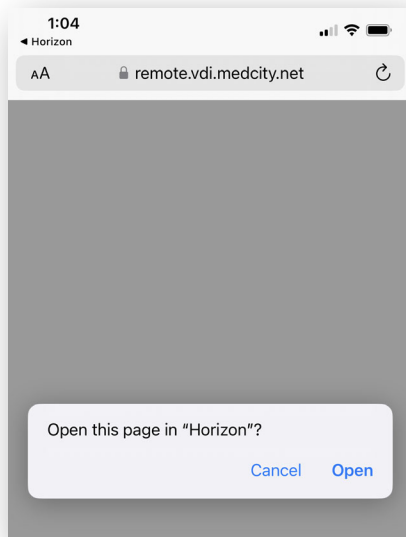
You will then be prompted for 2 Step Verification, follow the prompts and tap **Submit**.



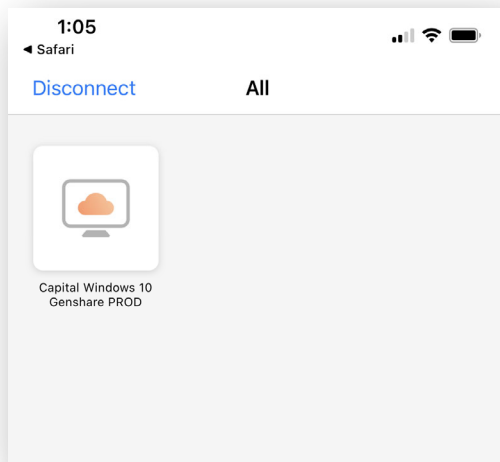
The screenshot shows a "2 Step Verification" screen. The title is "2 Step Verification" with a blue information icon. Below the title, the text reads "A passcode was delivered to (\*\*\*) \*\*\*-\*\*54. Enter it below to continue." There is a single input field for the passcode. Below the input field is a dark blue button labeled "Submit". At the bottom, there is a link that says "Get a new passcode." with a blue information icon.

**Note:** If you have not set up multi-factor authentication, you will be prompted to do so before you can continue. Follow the prompts to complete.

4. You will then be prompted **Open this page in “Horizon”**?



Choose **Open**, this will open the Horizon app and allow you to choose the desktop you would like to connect to.



- Next time you connect, you can either choose the **Recent** tab along the bottom of the app to connect directly to a previously chosen desktop (you will be required to login again) or you can choose the **Servers** tab and connect to see all available desktops.

