Accessing Horizon VDI Remotely with an iPhone or iPad

Version 1.1

October 2023

iPhone iOS Horizon Client System Requirements

- iOS 14.x
- iOS 15.x
- iOS 16.x
- iOS 17.x

iPad OS Horizon Client System Requirements

- iPadOS 14.x
- iPadOS 15.x
- iPadOS 16.x
- iPadOS 17.x

Accessing Horizon VDI Remote– iPhone/iPads

Use this procedure to connect to Horizon Virtual Infrastructure from outside the HCA Healthcare network via an iPhone or iPad.
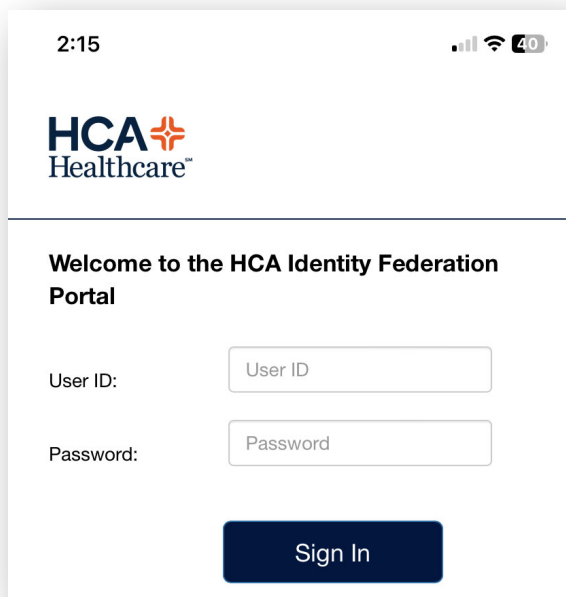
1. Open the **App Store** and search for "**vmware horizon**". You should see **VMware Horizon Client** towards the top of the search results. Tap the **Get** or the **cloud icon** to install.
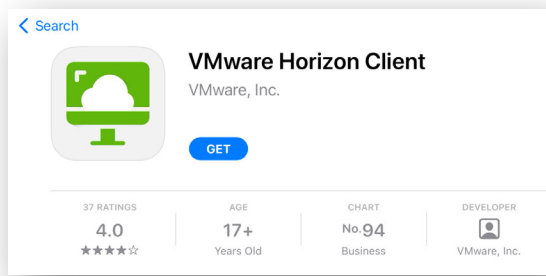
2. You may be prompted to allow notifications. Choose Don't Allow or Allow, this option is entirely up to you. When you open the app you will be prompted for the **Server Address** and an optional **Description**.
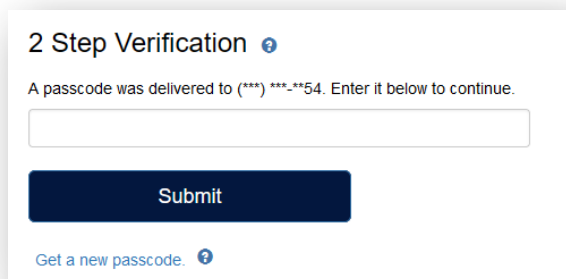**Server Address:** remote.vdi.medcity.net
When done click **Connect**
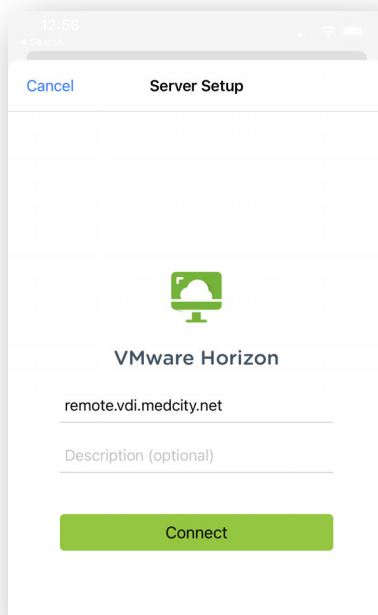
3. You'll be redirected to the HCA Identity Federation Portal login page. Type in your HCA 3-4 ID and network password. Then tap **Sign In**.

You will then be prompted for 2 Step Verification, follow the prompts and tap **Submit**.

Note: If you have not set up multi-factor authentication, you will be prompted to do so before you can continue. Follow the prompts to complete.

4. You will then be prompted **Open this page in "Horizon"?**
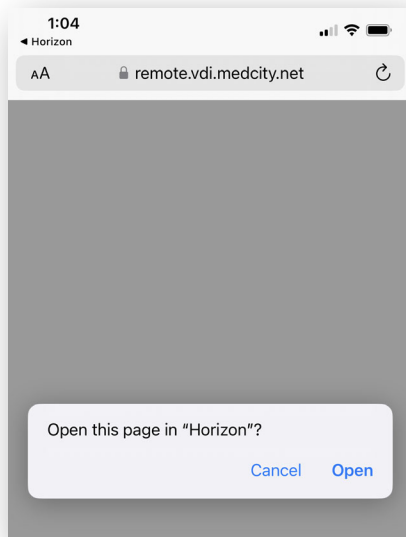
Choose **Open**, this will open the Horizon app and allow you to choose the desktop you would like to connect to.
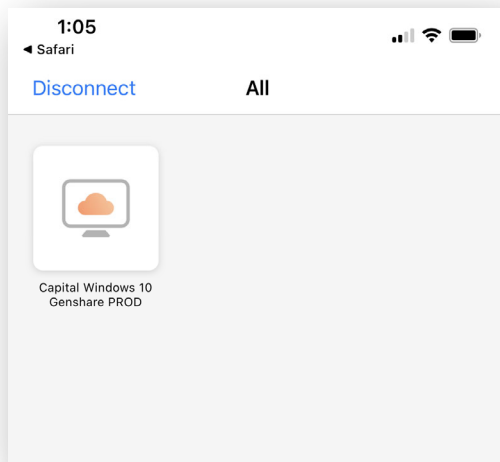
5. Next time you connect, you can either choose the **Recent** tab along the bottom of the app to connect directly to a previously chosen desktop (you will be required to login again) or you can choose the **Servers** tab and connect to see all available desktops.